

InterPhone

Service Sp. z o.o.

Policy of Integrated Management System

ISO 9001:2015, ISO 14001:2015, ISO 45001:2018

The InterPhone Sp. z o.o. Company handles the processes within the scope as follows:

“Production of General Use Telecommunication and Electronic Equipment”,

thus, ensuring top quality services, aimed at building lasting relationships with Polish and foreign Clients and based on mutual trust as well as the sense of mutual benefits, while applying most advanced technologies and production techniques in a safe environment.

Main assumptions and goals of the Integrated Management System include:

- meeting all quality, environment, and work safety requirements, arising from legal, client, and standard-wise requirements and external regulations along with continuous improvement of the effectiveness of such operations;
- preventing potential accident-generating events, not letting the development of occupational diseases, ensuring safe and healthy working conditions in order to prevent injury and poor health condition;
- ensuring the satisfaction of our Clients which we strive to achieve through timely order handling as well as production and offering goods and services related to the manufactured top-quality electronic equipment;
- producing high-quality material goods owing to the cooperation with trusted suppliers while maintaining affordable prices;
- developing infrastructure and improving working conditions through modernisation of production areas of the company while benefiting from the minimisation of the processes' negative impact on the environment and continuous improvement of safety conditions and occupational hygiene;
- continuously improving the qualifications of our employees owing to an extensive training programme;
- optimising production processes through new environmentally friendly technology implementations and modernisation of machine fleet;
- optimising supply and production-related costs through broadening the assortment of suppliers and ergonomic machine arrangement in the production process;
- ensuring financial stability of the company by winning foreign markets and increasing national production;
- eliminating threats and reducing quality, environment as well as health and safety related risks in cooperation with Company employees.

I commit all employees of InterPhone Service Sp. z o.o. to acknowledge the adopted principles resulting from the Policy and the quality, environment as well as health and safety wise goals as well as to apply the documentation developed and improve the Quality Management System.

As a person representing the top management of InterPhone Service Sp. z o.o., I undertake to ensure the resources necessary to implement the Policy and adopted goals as well as to supervise the

operations related to development and continuous improvement of the Integrated Management System.

Approved by:

Andrzej Talarek

Board President

Rafał Gospodarczyk

Finance Affairs Vice-President

Paweł Sokołowski

Board Member

Attachment No. 1 to the Board resolution dated 29.07.2019

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